

ROBERT W. MADDREY, JR.

DEPARTMENT MANAGEMENT,
PROJECT MANAGEMENT
NETWORK/SYSTEMS ADMINISTRATION

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+ EMPLOYMENT

IT Manager

Seaway Plastics Engineering, Inc.

Protoduction Injection Molding Plastics Manufacturer
June 2013 - Present

I came on-board with Seaway Plastics in June of 2013 as the replacement for the outgoing IT manager with the expressed goals of expanding the IT department, virtualizing server environments, modernizing WAN/LAN network infrastructure, adopting ITIL practices and fully implementing ERP and CRM systems. In three years our department has accomplished nearly all aspects of this mandate in addition to assisting the sales and marketing departments increase efficiencies, utilize analytics, improved web presence and SEO. Through the use of remote access technologies we've built a lean and efficient IT operation that is capable of supporting 6+ facilities with minimal staffing and overhead.

Responsible for the management, development, improvement and oversight of all information technology and telecommunications projects and initiatives. In addition to working directly with my staff and consultants, I am also the direct point of contact for our board of directors, ownership and senior management with regard to all technology related systems. As well as being the manager of the IT department, I am also responsible for co-managing the marketing department and creative consultants on all marketing collateral, design and social media.

IT Manager

Nucci Medical Clinic - General Orthopaedics, Spine & ASC

Multi-Specialty Multi-Physician Medical Practice and Ambulatory Surgical Center
February 2008 – June 2013

Recruited in early 2008 by the Nucci Spine Institute, (now the Nucci Medical Clinic) I was hired in as the practice's first on-staff IT professional with the goals of building an IT department and helpdesk, alleviating dependance on outside consultants, implementing electronic medical records and practice management and positioning the busy practice for easy expansion into other markets and medical services. In my 5 year tenure with Dr. Nucci, all of these goals were met or exceeded and at the time of my departure the practice had expanded across Central Florida to include 8 physicians and 3 interconnected offices across central Florida as well as a busy ambulatory surgical center.

Responsible for the development, improvement, documentation and oversight of all information technology systems, projects and staffing. Hands-on managerial support and responsibility for all technology and systems spanning the administrative, medical and surgical environments across multiple sites. Worked closely with the practice Controller and accounting staff on quarterly and annual budgets. Jointly responsible with the practice chief administrator for all marketing initiatives including print and digital media promotional campaigns.

Systems Analyst

The Talbots, Inc.

International Technology and Network Operations Center
March 2001 – February 2008

Systems Administrator

Southern Mortgage Reporting, Inc.

Commercial & Consumer Real-Estate and Finance
January 2000 to March 2001

+ PROFESSIONAL SKILLS

A mix of technical, management, marketing and leadership skills including:

- Server/Desktop Support & Administration
- WAN/LAN Administration & Support
- PBX/VOIP Administration & Support
- ERP/CRM Administration & Support
- System Continuity & Disaster Recovery
- SQL, C++, VB, PHP, CSS & HTML
- Department & Project Management
- Risk & Issue Management
- Technical Research, Writing & Analysis
- Vendor & Consultant SLA Management
- Group & Event Presentations
- Web Development with CMS & Analytics
- Direct Marketing, Corporate Branding and Promotional Media Development

+ SOFTWARE /TOOLS

- Windows, Windows Server, Ubuntu Server
- Active Directory, Local Exchange, IIS, Remote Apps, RDS, SQL Server, LogMeln
- OSX, Linux, Apache, FreeNAS
- Hosted Exchange, Office365, EC2, Azure
- Hyper-V, vSphere/ESXi, VirtualBox
- CrashPlan, Zetta, Macrium, Altaro
- Sage100, IQMS, SugarCRM
- Amkai, Medisoft, ADVANTX
- Adobe CC Suite (InDesign, Photoshop)
- NORTEL, AVAYA, Cisco & Samsung
- Sonicwall, Untangle, Barracuda
- Ubiquiti Unifi, SonicPoint
- Hesk/SysAid, Trello, Wordpress, Joomla
- Google Apps & Analytics, SlimStat

+ EDUCATION

MIS – Bachelor of Arts

College of Arts and Sciences
University of South Florida, December 2005

Pre-Law / Political Science – Bachelor of Arts

College of Arts and Sciences
University of South Florida, December 2003

American History – Bachelor of Arts

College of Arts and Sciences
University of South Florida, December 2003