

ROBERT MADDREY, JR

INFORMATION TECHNOLOGY & CYBERSECURITY
MANAGEMENT PROFESSIONAL

CONTACT



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<https://bit.ly/2IXP3nf>

ABOUT

Born and raised in Tampa, Florida I am a 4th generation Floridian and proud 2nd generation alumnus of the University of South Florida. The son of a telecommunications engineer and literature educator, I have always been an avid technologist, researcher and historian. While pursuing a career in law, I found my true calling and following in my father's footsteps have built a rewarding career in Information Technology and cybersecurity.

HOBBIES

Motorsports

Photography

Travel

Writing/Blogging

Having worked in the IT industry for more than eighteen years, I have had the good fortune to be directly involved in the retail, finance, medical and manufacturing sectors. Each opportunity a rewarding and unique experience, through my tenure with these organizations both large and small I have enjoyed cultivating lasting professional relationships and an invaluable cache of experiences. A dedicated life-long learner, I am committed to always improving myself and strive both personally and professionally to grow and adapt with the rapidly changing demands of the IT industry. Cost-conscious, bandwidth-aware and security-focused it is my goal as an IT leader to facilitate operational functionality that is both innovative, growth-oriented, audit-compliant and sustainable at scale.

A strong proponent of organic professional-growth and hands-on operational management, I have enjoyed building a career that has taken me from working part time answering technical support calls in college to being an active member of senior management responsible for leading teams of disparate consultants, contractors, interns and IT professionals. An avid technological evangelist, student, teacher and project-leader, I look forward to exploring new opportunities with a strong growth-oriented organization where I can continue to grow and evolve my career.

Sincerely,

Robert W. Maddrey

ROBERT MADDREY, JR

INFORMATION TECHNOLOGY & SECURITY
MANAGEMENT PROFESSIONAL

PROFESSIONAL SKILLS

- IT Operations Management
- IT Service Management (ITIL)
- Cybersecurity Leadership
- Project Management
- Enterprise Network Storage Solutions (SAN/NAS/Hybrid-Cloud)
- ERP/CRM Administration
- Systems & Network Administration
- Technical Writing & Documentation
- SOX,NIST,HITRUST,HIPAA Compliance
- Web Development

SOFTWARE/TOOLS

- Windows Server 2003-2019,Debian,Ubuntu
- Powershell,AD,Azure-AD,IIS,SQL,Office365
- VMware ESXi,Hyper-V, Azure Hyper-V
- Microsoft Azure CCS, Amazon Web Services
- Salesforce ERP/CRM (FinancialForce,Rootstock)
- DesktopCentral,Pulseway,NinjaRMM,InTune
- Sage,HubSpot,Zoho,SugarCRM
- Cisco,Barracuda,Sonicwall,Palo Alto Firewalls
- Palo Alto Traps, LogRythym, Qualys
- Macrium,BackupExec,Veeam,CrashPlan
- Cisco,HP and Ubiquiti Managed Switches
- Meraki,UniFi and Sonicwall Enterprise WiFi
- Fiber,PRI,Microwave,Broadband,MetroE
- SIP,VoIP,UCaaS,Mitel,Cisco,Avaya,3CX
- Wordpress,Apache,NGINX,MySQL,
- Tableau,Power BI
- Adobe Creative Suite (Photoshop,etc..)

EDUCATION

Pre-Law / Political Science – Bachelor of Arts
College of Arts and Sciences
University of South Florida, December 2003

American History – Bachelor of Arts
College of Arts and Sciences
University of South Florida, December 2003

**Management Information Systems
– Bachelor of Arts**
College of Business
University of South Florida, December 2005

EMPLOYMENT

Director, Information Technology Operations

Oncology Analytics, Inc.
Oncology Pre-Authorization & Utilization Management
December 2019 – Present, Atlanta, Georgia

Responsible for directing daily operational IT initiatives and providing direction towards solutions that enhance the mission-critical operations of the IT department. Operating as a player-coach, I lead a diverse team of IT professionals, contractors and consultants that design, build, and operate the systems which serve as the foundation of OA's customer-facing web applications and the increasing-scale data-factory that feeds them. The ITops team also manages all technical infrastructure and helpdesk support needs.

Manager, Information Technology & Cybersecurity

Innovative Product Achievements, LLC.
Medical Device Manufacturer
May 2016 – December 2019, Atlanta, Georgia

Responsible for the management, development, improvement and oversight of all information technology systems and staff. I am responsible for managing a diverse team of IT professionals, developers, consultants and interns while reporting directly to the CFO. Additionally, I am directly responsible for all cybersecurity initiatives, assuring adherence to ISO, NIST and SOX Compliance requirements while charting future improvements.

Manager, Information Technology

Seaway Plastics Engineering, Inc.
Specialty Plastics Manufacturer
May 2013 - April, 2016, Tampa, Florida

Responsible for the management, development, improvement and oversight of all information technology systems and staff. While in this role I was responsible for managing a small team of IT professionals and consultants while reporting directly to the CEO. I was additionally responsible for NIST, ITAR, ISO9001 and NADCAP audit compliance and worked directly with the Director of Engineering to oversee the marketing department with a focus on web, digital and print media.

IT Administrator

NMC Healthcare
Multi-Specialty Medical Care & Surgical Centers
February 2008 – May 2013, Tampa, Florida

Systems Analyst

The Talbots, Inc.
International Clothing Retailer
May 2001 – February 2008, Tampa, Florida

Junior System Administrator

Southern Trust Mortgage
National Housing Lender
January 2000 – March 2001, Tampa, Florida