

ROBERT MADDREY, JR

INFORMATION TECHNOLOGY & CYBERSECURITY
MANAGEMENT PROFESSIONAL

CONTACT



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<https://bit.ly/2IXP3nf>

ABOUT

Born and raised in Tampa, Florida I am a 4th generation Floridian and proud 2nd generation alumnus of the University of South Florida. The son of a telecommunications engineer and literature educator, I have always been an avid technologist, researcher and historian. While pursuing a career in law, I found my true calling and following in my father's footsteps have built a rewarding career in Information Technology and cybersecurity management.

HOBBIES

Motorsports

Photography

Travel

Writing/Blogging

Having worked in the IT industry for more than twenty years, I have had the good fortune to be directly involved in the retail, finance, medical and manufacturing sectors. Each opportunity a rewarding and unique experience; through which my tenure with these organizations both large and small have cultivated lasting professional relationships and an invaluable cache of professional experiences. A dedicated life-long learner, I am committed to always improving myself and strive both personally and professionally to grow and adapt with the rapidly changing demands of the IT industry. Cost-conscious, bandwidth-aware and security-focused it is my goal as an IT leader to facilitate operational functionality that is both innovative, growth-oriented, audit-compliant and sustainable at scale.

A strong proponent of organic professional-growth and hands-on operational management, I have enjoyed building a career that has taken me from working part time answering technical support calls in college to being an active member of senior management responsible for leading teams of disparate consultants, contractors, interns and IT professionals. An avid technological evangelist, student, teacher and project-leader, I look forward to exploring new opportunities with strong growth-oriented organizations where I can continue to grow and evolve my career while tackling new challenges and experiences.

Sincerely,

Robert W. Maddrey

ROBERT MADDREY, JR

INFORMATION TECHNOLOGY & SECURITY
MANAGEMENT PROFESSIONAL

PROFESSIONAL SKILLS

- IT Operations Management
- IT Service Management (ITIL)
- Cybersecurity Leadership
- Project Management
- Enterprise Network Storage Solutions (SAN/NAS/Hybrid-Cloud)
- ERP/CRM Administration
- Systems & Network Administration
- Technical Writing & Documentation
- Compliance: Sarbanes Oxley, SOC1, SOC2 HIPAA, HITRUST, URAC, NIST, ITAR
- Web Development

SOFTWARE/TOOLS

- Windows Server 2003-2019, Debian, Ubuntu
- PowerShell, AD /AAD, IIS, SQL, Office365
- VMware, VMware, Hyper-V, Azure, AWS
- Microsoft Azure CCS, Amazon Web Services
- Salesforce (Financial Force + Rootstock)
- HubSpot, Constant Contact, Mail Chimp
- Desktop Central, Pulseway, NinjaRMM, Intune
- Cisco ASA, Barracuda, SonicWALL, Palo Alto
- Cortex XDR, SOAR LogRhythm, Qualys
- Macrium, BackupExec, Veeam, CrashPlan
- Cisco, HP and Ubiquiti Managed Switches
- Meraki, Unifi and SonicWALL Mesh Wi-Fi
- Fiber, PRI, Microwave, Broadband, MetroE
- Mitel, Cisco, Avaya, 3CX, Twilio IVR
- WordPress, Apache, NGINX, PHP, MySQL
- Okta, Duo, Power BI, Tableau, Confluence
- Visio, Adobe Creative Suite, WordPress

EDUCATION

Pre-Law / Political Science – Bachelor of Arts
College of Arts and Sciences
University of South Florida, December 2003

American History – Bachelor of Arts
College of Arts and Sciences
University of South Florida, December 2003

**Management Information Systems
– Bachelor of Arts**
College of Business
University of South Florida, December 2005

EMPLOYMENT

Director, Information Technology Operations & Information Security (Information Security Officer)

Oncology Analytics, Inc.

Oncology Pre-Authorization & Utilization Management

December 2019 – Present, Atlanta, Georgia

Responsible for directing daily operational IT initiatives and providing direction towards solutions that enhance the mission-critical operations of the IT department. Operating as a player-coach, I lead a diverse team of IT professionals, contractors and consultants that design, build, and operate the systems which serve as the foundation of OA's customer-facing web applications and the increasing-scale data-factory that feeds them. The IT Operations team also manages all cybersecurity, technical infrastructure and service support needs.

Manager, Information Technology & Cybersecurity

Innovative Product Achievements, LLC.

Medical Device Manufacturer

May 2016 – December 2019, Atlanta, Georgia

Responsible for the management, development, improvement and oversight of all information technology systems and staff. I am responsible for managing a diverse team of IT professionals, developers, consultants and interns while reporting directly to the CFO. Additionally, in this role I was directly responsible for all cybersecurity initiatives; assuring adherence to ISO, NIST and Sarbanes Oxley Compliance requirements and maturity.

Manager, Information Technology

Seaway Plastics Engineering, Inc.

Specialty Plastics Manufacturer

May 2013 - April, 2016, Tampa, Florida

Responsible for the management, development, improvement and oversight of all information technology systems and staff. While in this role I was responsible for managing a small team of IT professionals and consultants while reporting directly to the CEO. I was additionally responsible for NIST, ITAR, ISO9001 and NADCAP audit compliance. Additionally, I worked closely with the Director of Engineering to oversee the marketing department with a focus on innovative web and digital marketing collateral.

Manager, Information Technology

NMC Healthcare

Multi-Specialty Medical & Surgical Care Centers

February 2008 – May 2013, Tampa, Florida

Systems Analyst

The Talbots, Inc.

International Clothing Retailer

May 2001 – February 2008, Tampa, Florida

Junior System Administrator

Southern Trust Mortgage

National Housing Lender

January 2000 – March 2001, Tampa, Florida