

ROBERT MADDREY, JR

INFORMATION TECHNOLOGY & CYBERSECURITY
MANAGEMENT PROFESSIONAL

CONTACT



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<https://bit.ly/2IXP3nf>

ABOUT

Born and raised in Tampa, Florida I am a 4th generation Floridian and proud 2nd generation alumnus of the University of South Florida. The son of a telecommunications engineer and literature educator, I have always been an avid technologist, researcher, and historian. While pursuing a career in law, I found my true calling in Information Technology and following in my father's footsteps built a rewarding career in technology and information security which relocated me to metro Atlanta in 2016. The proud father of two young girls, my wife Laura and I call the Milton area home where we are active in our community

HOBBIES

Motorsports

Photography

Travel

Writing/Blogging

Having worked in the IT industry for more than twenty years, I have had the good fortune to be directly involved in the retail, finance, medical and manufacturing sectors. Each opportunity a rewarding and unique experience; through which my tenure with these organizations both large and small have cultivated many lasting professional relationships and an invaluable cache of professional experiences. A dedicated life-long learner, I am committed to always improving myself and strive both personally and professionally to grow and adapt with the rapidly changing demands of the IT industry. Cost-conscious, bandwidth-aware, and security-focused it is my goal as an IT leader to facilitate operational functionality that is both innovative, growth-oriented, audit-compliant, secure, and sustainable at scale.

A strong proponent of organic professional-growth and hands-on operational management, I have enjoyed building a career that has taken me from working part-time answering technical support calls in college to being an active member of senior management responsible for leading teams of consultants, contractors, interns, developers, and fellow IT professionals. An avid tech-evangelist, I have enjoyed all of my work experiences and now look forward to exploring new opportunities with an innovative and strong growth-oriented organization where I can continue to grow and evolve my career while tackling new challenges and experiences.

Sincerely,

Robert W. Maddrey

ROBERT MADDREY, JR

INFORMATION TECHNOLOGY & CYBERSECURITY
MANAGEMENT PROFESSIONAL

PROFESSIONAL SKILLS

- IT Operations
- IT Service Management (ITIL)
- Security and Risk Management
- Policy, Compliance and Audit
SOX, SOC-2, HITRUST, ISO27001, HIPAA
- Project Management
- Enterprise Network Storage Solutions
- ERP/CRM Administration
- Enterprise Network and Support Operations
- Technical Writing & Documentation
- MarTech, Optimization & Development

EXPERIENCE

- Windows Server 2003-2019, Debian, Ubuntu
- PowerShell, AD /AAD, IIS, SQL, Office365
- VMware vSphere / ESXi, Hyper-V, VirtualBox
- Microsoft Azure, Amazon Web Services
- Salesforce, Dynamics 365, HubSpot
- Desktop Central, Pulseway, NinjaRMM, Intune
- Zendesk, Halo ITSM, Service Desk Plus
- Cisco ASA, Barracuda, SonicWall, Palo Alto
- Cortex XDR, SOAR, LogRhythm, Qualys
- Macrium, BackupExec, Veeam, CrashPlan
- Cisco, HP and Ubiquiti Managed Switches
- Meraki, Unifi and SonicPoint Mesh Wi-Fi
- Mitel, Cisco, Avaya, 3CX, Twilio, Talkdesk
- Okta, Duo, Power BI, Tableau, Confluence, Jira
- Visio, Adobe Creative Cloud, Trello
- WordPress, Apache, NGINX, PHP, MySQL

EDUCATION

Pre-Law / Political Science – Bachelor of Arts
College of Arts and Sciences
University of South Florida, December 2003

American History – Bachelor of Arts
College of Arts and Sciences
University of South Florida, December 2003

**Management Information Systems
– Bachelor of Arts**
College of Business
University of South Florida, December 2005

SANS: SEC301, SEC401 (GSEC 2018)
ISSA Member # 57343773 (2015-Present)
CISM (Planned 2022)

EMPLOYMENT

Director, IT Operations and Information Security

OncoHealth

Oncology Pre-Authorization & Utilization Management

December 2019 – Present, Atlanta, Georgia

Responsible for directing daily operational IT initiatives and providing direction towards solutions that enhance the mission-critical operations of the IT department. Operating as a player-coach, I lead a diverse team of IT professionals, contractors, and consultants that design, build, secure, and operate the systems which serve as the foundation of OncoHealth's customer-facing web applications and the increasing-scale data-factory that feeds them. The IT Operations team additionally manages InfoSec, infrastructure, and service support where I serve additionally as the company's appointed Information Security Officer.

Manager, Information Technology & Cybersecurity

Innovative Product Achievements, LLC.

Medical Device Manufacturer

May 2016 – December 2019, Atlanta, Georgia

Responsible for the management, development, improvement and oversight of all information technology systems and staff. In this role I managed a diverse team of IT professionals, application developers, contractors, consultants, and interns. As the security leader I additionally managed all infosec initiatives and assured strict industry adherence to ISO, NIST and SOX compliance frameworks.

Manager, Information Technology

Seaway Plastics Engineering, Inc.

Specialty Plastics Manufacturer

May 2013 - April, 2016, Tampa, Florida

Responsible for the management, development, improvement and oversight of all information technology systems and staff. As an IT leader I was responsible for managing a small team of IT professionals and consultants, reporting directly to the CEO. I was additionally responsible for leading all SecOps, audit compliance and MarTech initiatives.

Manager, Information Technology

NMC Healthcare

Multi-Specialty Medical Care & Surgical Centers

February 2008 – May 2013, Tampa, Florida

Systems Analyst

The Talbots, Inc.

International Clothing Retailer

May 2001 – February 2008, Tampa, Florida

Junior System Administrator

Southern Trust Mortgage

National Housing Lender

January 2000 – March 2001, Tampa, Florida